

Risk Assessment	Bahnstormer Motorrad Ltd
Activity	Customer Waiting for Service & MOT

Assessor	56054	Location of Assessment	Bahnstormer Alton
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Risk Rating Matrix (RR)	Likelihood (L)		
	Certain or near certain to occur (High)	Reasonably likely to occur (Medium)	Unlikely to occur (Low)
Severity (S)			
Fatality; major injury or illness causing long term disability (High)	HIGH (H)	HIGH (H)	MEDIUM (M)
Injury or illness causing short term disability (Medium)	HIGH (H)	MEDIUM (M)	LOW (L)
Other injury or illness (Low)	MEDIUM (M)	LOW (L)	LOW (L)

Hazards	Who is at risk?	Controls in place	L	S	RR
COVID Risk	<ul style="list-style-type: none"> <li>Employees/Staff</li> <li>Customers</li> <li>Visitors</li> </ul>	<ul style="list-style-type: none"> <li>Ensure all people entering the building are temperature checked and wear a mask at all times</li> <li>Maintain 2m distance and use protective screens when completing paperwork with customer</li> <li>Inform customers of where they can use the toilet but otherwise not to move from their seat if waiting</li> <li>Keep customers apart using the screens positioned between chairs and on tables</li> <li>Coffee only to be served once the customer is seated</li> <li>Ensure that staff and customer use hand sanitiser between any interactions where keys, pens and paperwork are touched</li> <li>Ask customers and staff to keep away if they display any symptoms of COVID</li> <li>Clean the customer area after the customer has vacated</li> <li>Keep distancing and hand washing posters in prominent and appropriate places</li> <li>Ensure customers scan the QR code for Track and Trace when entering the property</li> <li>Offer loan bike to keep customer away during service time</li> <li>Offer outside waiting area when weather permits</li> </ul>	M	L	Low

Hazard	Additional Control	Assigned to	Due Date	L	S	RR
(none)						

Date of Assessment	15/02/2021	Status	Complete
Re-assessment Date	08/03/2022	Signature	

